

Travel Insurance

Insurance product information document

Company: ERGO Cestovní Pojišťovna, a. s. , Czech Republic

Product: Corporate travel insurance BusinessTravel

Full pre-contractual and contractual information is provided in your policy and respective insurance terms and conditions.

What is this type of insurance for?

Corporate travel insurance protects you on your business trips abroad.



What is insured?

- ✓ basic travel insurance
 - ✓ medical expenses, e.g. outpatient treatment, hospitalization, emergency dental treatment, physiotherapy etc.,,
 - ✓ assistance services (active assistance, transport, relocation and repatriation, etc.),
- ✓ extension possibilities
 - ✓ escort,
 - ✓ injury,
 - ✓ personal effects,
 - ✓ luggage delay,
 - ✓ personal liability,
 - ✓ missed/delayed departure,
 - ✓ trip cancellation,
 - ✓ travel disruption,
 - ✓ ERV COVID for return obstacles,
 - ✓ vehicles,
 - ✓ winter sports,
 - ✓ security risks,
 - ✓ security assistance,
 - ✓ substitute employee,
 - ✓ legal protection D.A.S.



What is not insured?

- ✗ deliberate action,
- ✗ chronic illnesses,
- ✗ isolated or repeated instances of alcohol, narcotic or psychotropic substances abuse,
- ✗ mental disorders or mental illnesses,
- ✗ travels to war zones,
- ✗ force majeure and other inadvertent events,
- ✗ blanket quarantine,
- ✗ widespread intervention by a state power or public administration.



Are there any other restrictions?

- ! insurance coverage limits or deductibles,
- ! validity only outside the Czech Republic excepting the trip cancellation insurance,
- ! maximum duration of a single trip being 90 days,
- ! possibility to reduce claim settlement by half
 - ! in case of travels to countries listed among areas with a higher security risk,
 - ! in case of travels to countries whose political, health and other situation may give rise to travel concerns,
- ! termination of insurance with change of security situation in a destination,
- ! definition of closest relatives,
- ! delayed departure does not apply to charter flights.



Where am I covered?

- Within the geographical area stated in the insurance policy (Europe or World).



What are my obligations?

- In any emergency situation immediately contact our Assistance and follow its instructions.
- Make every effort to prevent damage or to minimize its scope.
- Inform us immediately about any damage incurred.
- Fill in the claim report properly, enclose original documents and describe the circumstances of the damage the best you can.



When and how do I pay?

- Pay the (one-off) premium before your departure. Only after that the insurance policy is established.
- One-off premium always belongs to us in full regardless the reason or manner of the insurance termination.



When does the cover start and end?

- Single trip insurance begins and ends the moment you cross the border of the Czech Republic.
- Trip cancellation insurance is established once the premium is paid and ends the moment you start using the travel service or cross the border of the Czech Republic.
- The insurance usually ends by the expiration of the agreed insurance period.
- The insurance is automatically extended by one year, unless you terminate it within 6 weeks before its end.



How do I cancel the contract?

- Within 2 months of the arrangement.
We will terminate your insurance within 8 days of receiving the notice.
- Within 3 months of reporting a claim.
We will terminate your insurance within 30 days of receiving the notice.
- Within 2 months of finding that we have violated the equal treatment principles.
We will terminate your insurance within 8 days of receiving the notice.

ERGO

Cestovní Pojišťovna