

Travel Insurance Digital Card

ERGO

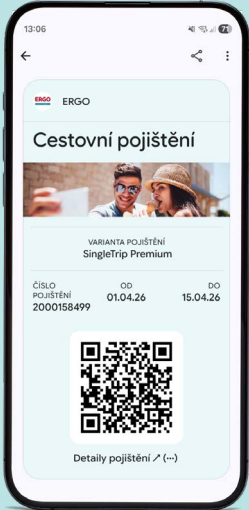
Cestovní Pojišťovna



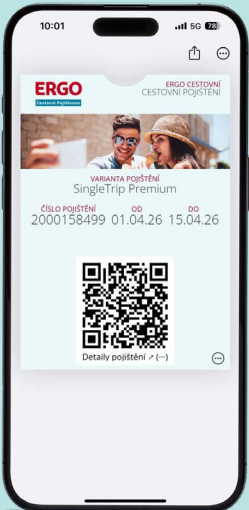
Download your travel insurance policy to your mobile phone and don't travel with unnecessary papers anymore. Simply store your **travel insurance digital card** in Apple/Google Wallet, where you may already have your credit or loyalty cards. You'll have Assistance contacts, detailed information about your insurance or a link to report a claim online at your fingertips!

What can you find on your digital card?

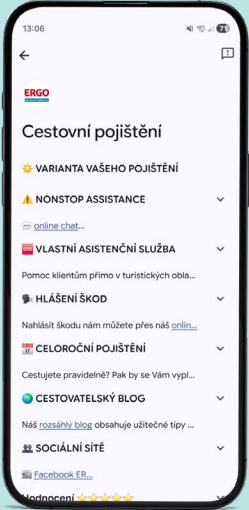
Android



iOS



Android



iOS



The front of your card shows

- Type of your insurance taken out
- Your policy number
- Expiration date
- QR code to share the card, for example with other family members.

You can switch between the two sides of your card by clicking on the “ellipsis” icon.

The back of your card shows

- Click-through to display the whole limits of your insurance
- Contacts to our 24/7 assistance centre
- Link to the online damage reporting system
- Link to our website, travel blog or social network.

Corporate cards show slightly limited range of information.

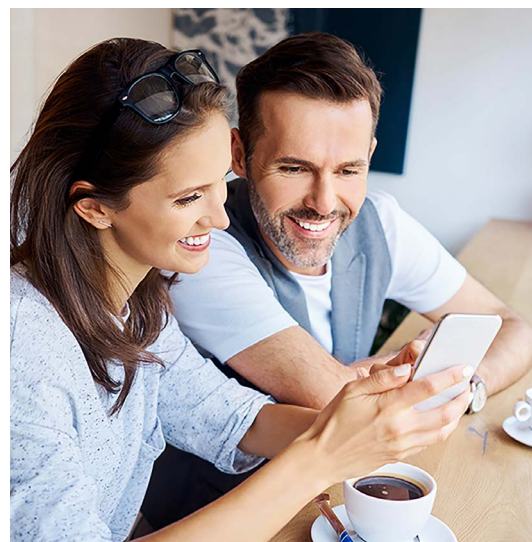
How can you get your digital card?

- You take out travel insurance with us and after making your payment, you scan the **QR code** generated on the thank you page into your phone. Or click on the link in the e-mail you received from us.
- If your **coverage is provided by your company**, please **ask your employer for the QR code** we have sent them.

Any questions?

- Have you not received your digital travel insurance card?
- Any questions about the ERGO travel & care app?

Please contact our customer service centre at **221 860 860** or via email at **klient@ergo-cestovni.cz**.



Safe Travel Service in the ERGO travel & care App

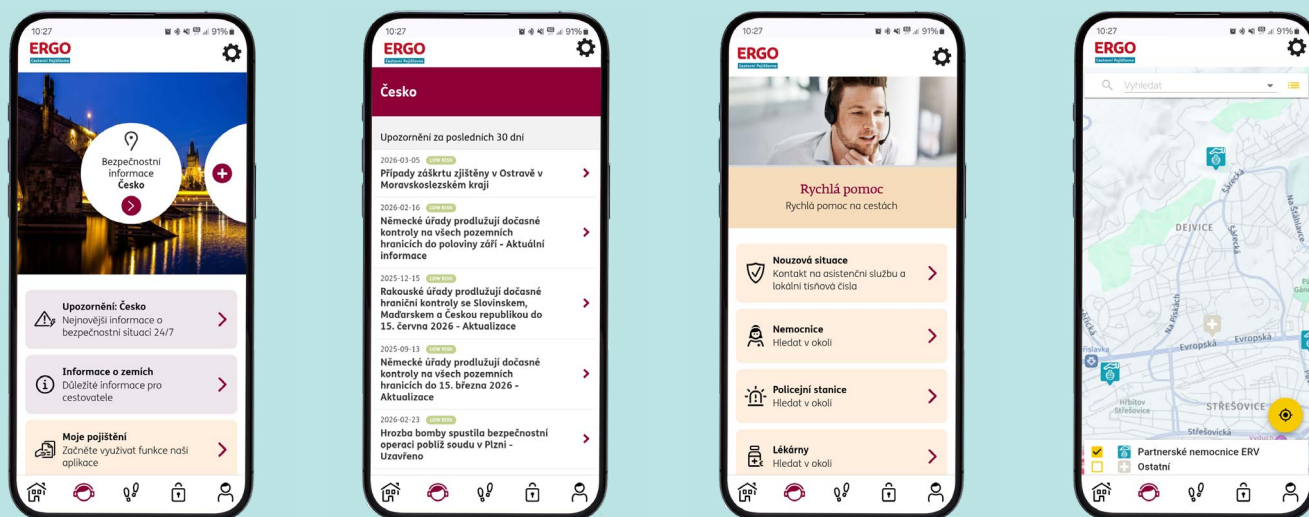
ERGO

Cestovní Pojišťovna



Always keep up-to-date with safety situation in the country you are going to travel to! The app, **ERGO travel & care**, will provide you mainly with information on the **security situation and the health system** in any country in the world. Moreover, it will send you an **instant alert** if something important happens in the area you are travelling to. It will show you the way to proven hospitals or pharmacies and provide important phone numbers.

What can you find in the app?



- Safety information and notices can be found on the **home page**. Alerts are sent via Push or SMS notifications in English. Use the + icon to add 2 more countries you wish to visit.
- Under **Information on Countries** section, you can find information on the situation in any country. The colours indicate a specific country risk level.
- **ERGO Cestovní Pojišťovna** tile will direct you to our website where you can take out travel insurance.
- Tap the **Insurance Registration** tile to enter your policy number. Without registration, some features will be limited after 30 days.
- In case of emergency, contact our service desk and/or local emergency services. Important phone numbers can be found in the **Immediate Emergency Assistance** section.
- **On the map**, you can easily locate the **nearest hospital, pharmacy or police station** in your current surroundings.
- Using **I'm safe** tile, you can quickly inform your loved ones that you are ok.
- Integrated **TripAdvisor** travel guide, a map of **petrol stations, ATMs or embassies** might also come in handy on the road.
- Tap icon in the top right corner to change the settings of location tracking, to turn off alerts, change your phone number or policy number, set your home country and language, or get more information about the **ERGO travel & care** app.

How can you install the app?

1. Go to **GooglePlay** or **AppStore** and enter "**ERGO travel & care**" or use our QR codes.
2. After installing the app, select the "**Czech Republic**" as your home country and the Czech language.
3. Enable location services by selecting "**Always**" to make full use of the app's features.
4. Enter your phone number to receive important notifications even when you have no Internet connection. Press "**Get Verification Code**" and enter the code that was sent to you right away by SMS.
5. On the home page, click on the "**Insurance Registration**" tile and enter the policy number of your MultiTrip annual insurance or company insurance.



Android



iOS